#### CENTRALISED CAREER GUIDANCE & PLACEMENT CELL

Guru Gobind Singh Indraprastha University Sector 16-C, Dwarka, New Delhi – 110078 Room No. E-409, E-Block

Ph. No.011-25302739, Email Id: cpc@ipu.ac.in

F. No. GGSIPU/CCGPC/2022/ 323 \_ Dated: 9<sup>th</sup> February 2022

Sub. Placement opportunity for B.Tech/ BCA/ MCA/PGDDA students of 2021/2022 passing out batch in the company "Teleperformance"

Dear Placement Officer,

Greetings from CCGPC, GGSIPU!!!

Please find below details of placement opportunity for B.Tech/ BCA/ MCA/PGDDA students of 2021/2022 passing out graduates batch in the company "Teleperformance" for your reference and circulation to students to apply on given below link by 11<sup>th</sup> February 2022, 12:00 pm.

Registration Link: <a href="https://forms.gle/z2sfgXsv6BqpfKNW7">https://forms.gle/z2sfgXsv6BqpfKNW7</a>

# **About Company -**

We are pleased to introduce ourselves as Global leader in Solutions Design, Business Optimization Strategies, and Front office Customer Support and back office services like Finance, Accounting, Collections and Tech Support. We are serving more than 170 markets around the Globe, with the employee strength of 380K & support more than 265 Languages & dialects.

At TELEPERFORMANCE, we believe that good is never good enough. We believe in delivering nothing but the best. That's why we are the Industry leader in Building effective teams and delivering exceptional business results. Currently we are expanding our Transformation & Digitalization team & will be opening more than 500 + positions only in India.

Please find attached the JD for open positions.

Joining:- Immediately

Compensation details:- Stipend and CTC post internship – Rs.3 to 5 Lakhs per annum.

Eligibility criteria:- B.Tech/ BCA/ MCA/PGDDA pass out for full-time Employment having 75% or above throughout academics.

Location:- Chennai & Gurgaon.

(Ms. Nisha Singh)
Placement Officer, CCGPC

# **POSITION TITLE - Software Engineer L2**

REPORTS TO - Manager – App Dev DEPARTMENT - IT LOCATION - Gurgaon/Chennai , India JOB TYPE - Full-time INDUSTRY - Contact Centers Primary Shift – 10:00 AM to 7:00 PM Rotational Shifts – 2:00 PM to 11:00 PM

#### PURPOSE OF POSITION

The resource is required to manage daily Front-End requirements. He/She is responsible to do feasibility study. In the context of requirement gathering, development and deliver the product within specified timeframe. He/She needs to handle and support the ongoing processes for their maintainability and enhancement. The key to all these activities will be his/her strong communication skills with the requester and peer users.

# PRIMARY DUTIES, RESPONSIBILITIES AND REQUIREMENTS

- Participate in the initial kick-off calls and add value to whole process to ensure that all required inputs are gathered and help the team with expertise to set-up and take it forward as per business requirements. Need to ensure that completed documents is acquired from PM/TAM/BA.
- o Review the requirement's/documents and decide on development plan of action.
- o Should be able to Coordinate between other teams and ensure on timely delivery of task.
- O Work with the flow of the build and is welcome to suggest new idea/approach.
- o Make sure that all internal development, delivery and client specific standards are met.
- o Must be an expert in problem discovery and resolution. Since we have time-bound projects.
- o Handling emails and Service Desk queue at regular intervals and provide prompt responses.
- Any type of enhancements to existing tools or issues to be addressed on own or with minimal intervention.
- o Capable to write code with generic simplified algorithms for any new build or enhancement.
- o Can apply Object Oriented concepts and Design Patterns.
- o Knowledge in C#, MVC, jQuery, REST, Angular, JavaScript, and SQL.
- o Respond to emails with full understanding on urgency.
- O He/She will be monitoring all types of alerts in system to ensure proper requirements have been addressed or all corrective actions have been addressed based on client's SLA's.
- Ensure all Teleperformance policies and procedures are adhered to, including but not limited to: Security, HR, Operations, etc., and any known infractions of any of these corporate policies and procedures are communicated to the proper Teleperformance Management immediately.

# QUALIFICATIONS AND REQUIREMENTS

- o Good Listening, Verbal and written communicative skills.
- o Should hold aB.Tech, MCA, or equivalent.
- o Technical Training, ITand experience in TFSwould be an added advantage.
- Proficient with Microsoft Office tools.
- Self-starter and able to complete tasks with little supervision.
- o Detailed orientated with strong organizational skills
- o Ability to deliver time critical task with his/her pro-activeness to be an inspiration to other.
- Thrive as a senior resource in a fast-paced, high energy, change-oriented environment.
- o Passionate enough to learn and contribute based on work time zone which is a key.
- o Ready to handle any 24X7 ask from the organization.
- Willing to gel with the team and share knowledge with other team members to maintain knowledge transparency.

# **RPA Developer**

#### Job brief

RPA Developer to build BOTs on various platforms as per the solution design. RPA Developer responsibilities include participating in all phases of the BOT development lifecycle. passionate specialists involved in creating the newest solutions dedicated to RPA, Artificial Intelligence and machine learning processes, we are looking team player candidates attitude focus to cope with challenges on the daily basis

# Responsibilities

- Help design and implement BOTS as per the functional requirements
- Build efficient back-end features in Python
- Manage testing and bug fixes
- Prepare technical documentation
- Implement software enhancements and suggest improvements
- Can measure and assess BOT performance and suggest enhancements

# Requirements

- Understanding of RPA Platforms like Automation Anywhere, UI Path, Blue Prism etc
- Understanding on cloud automation (like AWS or Azure etc)
- Experience in programming (including scripting /coding), SQL and application development
- Basic understanding required in C#, .NET, HTML, Javascript, VBA programming.

# **Qualification:**

• Any Computer Application degree,

# Microsoft PowerApps Developer

#### Job Overview:

A PowerApps Developer at Generate Impact will be responsible for core development, analysis, and maintenance work across the Microsoft Power Platform as a service suite, building custom business apps, re-writing and reengineering custom legacy applications to PowerApps solutions that meet the needs of Generate Impact clients. They will also need to be aware of and adept at applying knowledge of industry trends and developments to improve service to our clients. In this role, you can expect to work independently and with a larger team, put your analytical and creative thinking to use finding innovative solutions to complex customer problems and use best practices to optimize and improve existing solutions utilized on an enterprise level. In most cases your responsibilities will include working with multiple teams, clients, analysts, and subject matter experts. As part of the team, you'll design, develop, implement, and maintain all solutions and communicate your progress to stakeholders and/or project managers. Functional skills include cross platform knowledge, documentation, automation, stakeholder analysis, requirements gathering, and effective communication among different teams.

The PowerApps Developer should be extremely proficient in Microsoft's Power Platform with an emphasis on PowerApps and integration within the M365 ecosystem and Microsoft Dataverse / Common Data Service. It will be very helpful to be proficient in web based languages (JavaScript, JQuery, CSS, HTML), and able to navigate and understand complementary technologies. Knowledge of workflows, scripting, and/or automation is also a plus. The PowerApps Developer will be comfortable interacting with different functional and working groups internally, and within different business areas with clients to understand the User Experience (UX) goals and business requirements, provide clients with pertinent feedback, and understand how to match existing user interface (UI) guidelines to meet requirements within the PowerApps platform.

# What you get to do:

- Daily activities will include the development of functional components including pages, processes and custom UI in PowerApps
- Function as an integral part of the development team, actively contributing towards the development of our and our clients' tools, services and platforms
- Understand project and development plans and clearly articulate roles, project goals, and timelines
- Assist in technical decisions and provide expert advice and experience with technologies
- Provide support as a technical resource in a project when needed
- Present new technologies to other team members
- Support debugging/rework efforts
- Challenge current state and influence strategic change

# We're Looking for:

- Proficiency with Microsoft Power Platform and M365 or Dynamics integration
- Understanding of working with enterprise systems and data
- Experience with the Agile methodology
- Demonstrated experience with version control systems, such as git / GitHub
- Strong analytical and problem-solving skills
- Ability to follow a well-defined development process
- Demonstrated experience with building and supporting software for use in live production environments
- Understanding of best practices for application security
- Good time management skills, ability to prioritize tasks and learn quickly and independently
- Good communication skills are essential; need to be able to work in a cross-disciplinary, distributed team
- Experience in assessing and migrating business processes to PowerApps and Power Automate
- Knowledge of Power Platform environments, governance and management of Power Platform admin center

#### It would be great if you:

- Are a Certified PowerApps Developer (Reactive, Web, Mobile, etc.), or willing to become certified
- Have experience with various database technologies
- Are knowledgeable about Dataverse, Common Data Model, and Solutions Accelerators
- Have additional web development experience.
- Have basic understanding on following languages C#,.Net, VBA, Python

# WeChat Mini Program Developer Job description

#### **Role Overview**

Frontend Developer, you will be part of a dynamic team participating in one of the most sought-after technologies in modern day enterprise technology arena. You will focus on the design, development, testing, implementation and support of development process workflows components and solutions, ensuring quality assurance and maintenance of code.

Additionally, you will contribute to the repository of intellectual property. Overall, you may be responsible for some people/project/program management.

# Day-to-day, You Will

- Translates functional requirements to technical specifications
- Managing and delivery of projects from conceptualization, visualization to technology mapping and final execution of projects
- Managing Project scope and change requests (CR)
- Monitoring development activities and reporting project progress
- Managing, mentoring, and providing technical guidance/support to project teams
- Liaison with project team and delivering projects as per scheduled milestones (risk/quality/time)
- Review/Improve upon current processes/methodologies.

### **Qualifications**

Key Role Skill & Capability Requirements:

# **Technical Requirements**

- Understanding of Vue/Angular/React (TypeScript)
- Understanding of HTML, Knowledge of CSS preprocessors, like SASS & LESS
- Understanding of Azure, AWS, or other cloud technologies
- Understanding of Scrum/Agile Methodology, Modular Architecture
- Understanding of CI/CD pipelines setup will be preferred
- Understanding of WeChat Mini Program development will be preferred

# **Non-Technical Requirements**

- Ability to work independently and experience working as part of a global team on projects with professionals at all levels
- Strong commitment to professional and service excellence
- Excellent oral/written communication, planning, project management, networking and influencing skills
- Project planning and task estimation
- Strong analytical skills and logical approach
- Experience interacting with external clients
- Experience working with offshore teams to facilitate project work
- Demonstrated excellence in communicating and presenting complex information to technical and nontechnical stakeholders, both verbal and in written form

#### **Certifications**

• **PREFERRED:** Conversational business English

# **Preferred Education Background**

You will likely possess a bachelor's degree (or equivalent) in Computer Science, Computer Engineering, MIS or related field

# **Scope Of Work**

• Nature of Work: Executes project/program plans and processes in alignment with established operational objectives.

- Scope of Work: Primarily focused on own work, and execution of prescribed work plans.
- Complexity: Complex problems primarily within one's occupation / discipline that require personal judgement of contextual factor
- Discretion: Wide latitude in approach to work within established work plans.
- Organizational Impact: Work efforts have an immediate impact on and/or client operations.
- Supervision Received: Works under general guidance and direction, but fully independent in own work with latitude for autonomous decision-making related to work process.
- Supervision Provided: Supports more junior colleagues on work efforts, with some checking of work.
- Knowledge Applied: Applies advanced knowledge of a learned occupation / discipline.

# **Accountabilities & Metrics**

- Chargeability
- Personal goals

# **ChatBoT Developer**

# **Job Overview**

We're looking for an expert in the domain of conversational AI, especially as it pertains to compassionate customer support, workflow integration opportunities, and scalable self-service. If you're interested in playing a fundamental role in building conversational AI bots in for our various clients and partners.

# Responsibilities for ChatBoT Developer

- Play the role of conversational AI developer and solution architect.
- Create appropriate conversational flow and interaction models
- Work closely with clients and stakeholders to understand, define, and architect the solution for our clients. This will include estimating the components required to provide a comprehensive AI solution that meets and exceeds the client's expectations delivering tangible business value to our clients
- Review and integrate the business requirements and technical architecture requirements.
- Must be proficient in devising technical roadmap for conversational AI chatbot development and deployment.
- Ability to quickly prototype ideas / solutions, perform critical analysis, and use creative approaches for solving complex problems.
- The candidate is expected to deliver cognitive applications that solve/augment business issues using leading AI technology frameworks

#### **Qualifications for ChatBoT Developer**

- Understanding of conversational UI, AI and chat
- Bachelor's/ Master degree in Computer Science, Engineering, Linguistics, related field or equivalent work experience
- Strong grasp on the English language, particularly with patterns of speech and sentence structures
- Excellent communication skills with an awareness of and ability to optimize natural language understanding
- Understanding of Google Dialogflow, Amazon Lex, IBM Watson, Microsoft LUIS, etc,.
- Understanding of Twillio / Genesys / Avaya, etc,..
- Understanding of AI/NLP, NLU, NLG platform for Chatbots development.
- Understanding of technologies like Python / Node.JS / Vue.JS / Javascript / Go, etc.,
- Understanding of deploying solutions in Azure/AWS.
- Direct and influence client Bot/Virtual Agent architecture
- Builds high level chatbot architecture with back-end integration, channel integration, Orchestration, high level understanding of security, chatbot platform understanding.
- Review and integrate the business requirements and technical architecture requirements.
- Understanding of API integrations, Single-Sign-on and token-based authentication

# **Voice BoT Developer**

#### Job Overview

We're looking for an expert in the domain of conversational AI, especially as it pertains to compassionate customer support, workflow integration opportunities, and scalable self-service. If you're interested in playing a fundamental role in building conversational AI bots in Teleperformance for various clients and partners.

# Responsibilities for Voice BoT Developer

- Play the role of conversational AI developer and solution architect.
- Create appropriate conversational flow and interaction models
- Work closely with clients and stakeholders to understand, define, and architect the solution for our clients.
   This will include estimating the components required to provide a comprehensive AI solution that meets and exceeds the client's expectations delivering tangible business value to our clients
- Review and integrate the business requirements and technical architecture requirements.
- Must be proficient in devising technical roadmap for conversational AI chatbot development and deployment.
- Ability to quickly prototype ideas / solutions, perform critical analysis, and use creative approaches for solving complex problems.
- The candidate is expected to deliver cognitive applications that solve/augment business issues using leading AI technology frameworks

# **Qualifications for Voice BoT Developer**

- Understanding of conversational UI, AI, chat or IVR
- Bachelor's degree in Computer Science, Engineering, Linguistics, related field or equivalent work experience
- Understanding of using NLU/NLP systems such as Siri, Alexa, Google Home, IBM Watson Conversation, Google Dialog Flow, Amazon LEX, or Microsoft LUIS
- Strong grasp on the English language, particularly with patterns of speech and sentence structures
- Excellent communication skills with an awareness of and ability to optimize natural language understanding
- Understanding of Google Dialogflow, Amazon Lex, IBM Watson, Microsoft LUIS, etc,.
- Understanding of IVR technology integration and hands on experience in Twillio / Genesys / Avaya /etc,.
- Understanding of AI/NLP, NLU, NLG platform for Chatbots and Voice bot development.
- Understanding of technologies like Python / Node.JS / Vue.JS / Javascript / Go, etc,.
- Understanding of deploying AI powered chatbots / chatbot applications using Google Dialogflow, Amazon Lex, IBM Watson, Microsoft LUIS, etc., or NLP technologies.
- Understanding of deploying solutions in Azure/AWS.
- Direct and influence client Bot/Virtual Agent architecture
- Builds high level Voicebot architecture with back-end integration, channel integration, Orchestration, high level understanding of security, chatbot platform understanding.
- Review and integrate the business requirements and technical architecture requirements.
- Understanding of API integrations, Single-Sign-on and token-based authentication

# **Data Engineer Job (2)**

#### Job Overview

We are looking for a savvy Data Engineer to join our growing team of analytics experts. The hire will be responsible for expanding and optimizing our data and data pipeline architecture, as well as optimizing data flow and collection for cross functional teams. The ideal candidate is an experienced data pipeline builder and data wrangler who enjoys optimizing data systems and building them from the ground up. The Data Engineer will support our software developers, database architects, data analysts and data scientists on data initiatives and will ensure optimal data delivery architecture is consistent throughout ongoing projects. They must be self-directed and comfortable supporting the data needs of multiple teams, systems and products. The right candidate will be excited by the prospect of optimizing or even re-designing our company's data architecture to support our next generation of products and data initiatives.

# Responsibilities for Data Engineer

- Create and maintain optimal data pipeline architecture,
- Assemble large, complex data sets that meet functional / non-functional business requirements.
- Identify, design, and implement internal process improvements: automating manual processes, optimizing data delivery, re-designing infrastructure for greater scalability, etc.
- Build the infrastructure required for optimal extraction, transformation, and loading of data from a wide variety of data sources.
- Build analytics tools that utilize the data pipeline to provide actionable insights into customer acquisition, operational efficiency and other key business performance metrics.
- Work with stakeholders including the Executive, Product, Data and Design teams to assist with data-related technical issues and support their data infrastructure needs.
- Keep our data separated and secure across national boundaries through multiple data centers, cloud or non cloud.
- Create data tools for analytics and data scientist team members that assist them in building and optimizing our product into an innovative industry leader.
- Work with data and analytics experts to strive for greater functionality in our data systems.

# **Qualifications for Data Engineer**

- Working closing with Data Scientist team to provide data as per their requirements.
- Minimal knowledge with a variety of databases.
- Minimal knowledge building and optimizing 'big data' data pipelines, architectures and data sets.
- Minimal knowledge performing root cause analysis on internal and external data and processes to answer specific business questions and identify opportunities for improvement.
- Experience supporting and working with cross-functional teams in a dynamic environment.
- We are looking for a candidate who has attained a Graduate degree in Computer Science, Statistics, Informatics, Information Systems or another quantitative field.

# **Data Scientist Job**

### **Minimum qualifications:**

- Master's degree in a quantitative discipline (e.g., Statistics, Operations Research, Bioinformatics, Economics, Computational Biology, Computer Science, Mathematics, Physics, Electrical Engineering, Industrial Engineering) or equivalent practical experience.
- Minimum Experience on statistical software (e.g., R, Python, MATLAB, pandas) and database languages (e.g., SQL)

# **Preferred qualifications:**

- Expertise with statistical data analysis such as linear models, multivariate analysis, stochastic models, sampling methods, Expert knowledge in Regression, Clustering, Random Forrest, Decision Trees, Optimization, Time Series, Probability,NLP,NLU,NLG and other related advanced methodologies. Experience in applying Neural Networks would be a plus
- Applied experience with machine learning on large datasets.
- Experience articulating and translating business questions and using statistical techniques to arrive at an answer using available data.
- Demonstrated leadership and self-direction. Willingness to both teach others and learn new techniques.
- Demonstrated skills in selecting the right statistical tools given a data analysis problem. Effective written and verbal communication skills.

# Responsibilities

- Work with large, complex data sets. Solve difficult, non-routine analysis problems, applying advanced analytical methods. Conduct end-to-end analysis, including data gathering and requirements specification, processing, analysis, ongoing deliverables, and presentations.
- Build and prototype analysis pipelines iteratively to provide insights at scale. Develop comprehensive understanding of data structures and metrics, advocating for changes where needed.
- Interact cross-functionally with a variety of people and teams. Work closely with Engineers to identify opportunities, design, and assess improvements products.
- Make business recommendations (e.g. cost-benefit, forecasting, experiment analysis) with effective presentations of findings at multiple levels of stakeholders through visual displays of quantitative information.
- Works with the business to fully understand the business problem and how to deliver relevant insights that lead to actions.
- Gathers, interprets and model's data to solve complex business problems and evaluate scenarios to make predictions on potential future outcomes.
- Fast paced agile experimentation across a range of business areas
- Build models and iterate to help demonstrate the business case to scale the solution.
- Incorporate design thinking elements in building and developing solutions
- Act as the go to expert on building diagnostic and predictive models through classical modelling and Machine Learning.
- Able to scale and industrialize the solution on cloud-based platforms

# Areas of Focus: ·

- Build data-science and algorithmic solutions to address business problems requiring diagnostic, predictive, and / or prescriptive analytics
- Drive new value from insights from connecting external and internal data sources
- Minimum Experience in working with cloud-based platforms like Azure, AWS and big data knowledge
- Excellent communication, active listening and presentation skills and ability to communicate effectively with all levels in the organisation ·
- Passion for delivering service excellence; and developing a culture of "easy to do business with", where customer's needs are anticipated
- Highly inquisitive mind-set with strong ability to identify, troubleshoot, problem solve and resolve issues. Passion for simplification and continuous improvement
- Strong interpersonal skills with the ability to collaborate with team members to understand and develop technology solutions for business needs

- Organised, strong time management skills and ability to prioritise multiple tasks in order to meet established deadlines
- Team-player who is a proactive self-starter, with the ability to work without oversight.
- Strong ethical standards regarding the handling of information.

# **Data Testing Jobs**

#### **Desired Profile:**

- Create, modify, and execute test manual test cases.
- Create a test plan, execute test cases, and report issues in the bug tracking tool
- Work in an Agile development lifecycle (Scrum, Sprints, Retrospectives, etc.)
- Report, verify, and conduct regression of bugs
- Work on API testing, perform installer, performance, load, concurrency, and stress testing
- Troubleshoot databases or content management system integrations
- Work in a fast-paced environment, work well with people from a variety of different backgrounds and cultures
- Build relationships with co-workers, work independently and as part of a team
- Take active measures to solve problems and commit to a high level of service Skill(s)

### Required

- Software Testing
- Manual Testing
- GUI Testing
- Database Testing

# Areas of Focus: ·

- Experience in communicating with clients and requirement gathering
- Excellent communication, active listening and presentation skills and ability to communicate effectively with all levels in the organisation ·
- Passion for delivering service excellence; and developing a culture of "easy to do business with", where customer's needs are anticipated
- Highly inquisitive mind-set with strong ability to identify, troubleshoot, problem solve and resolve issues. Passion for simplification and continuous improvement
- Strong interpersonal skills with the ability to collaborate with team members to understand and develop technology solutions for business needs
- Organised, strong time management skills and ability to prioritise multiple tasks in order to meet established deadlines
- Team-player who is a proactive self-starter, with the ability to work without oversight.
- Strong ethical standards regarding the handling of information.



# **JOB DESCRIPTION**

POSITION TITLEREPORTS TODEPARTMENTLOCATIONTest EngineerManager QCIT OffshoreGurugram

<u>CLASSIFICATION</u> <u>JOB TYPE</u> <u>INDUSTRY</u> <u>MANAGES OTHERS</u>

Exempt Full-time Client Relationship Yes

Management/Contact

Centers

# **PURPOSE OF POSITION**

We are looking for a Test engineer to develop, review, analyze, and validate tests to ensure product quality.

# PRIMARY DUTIES, RESPONSIBILITIES AND REQUIREMENTS

- Analyzing the Requirements from the client
- Participating in preparing Test Plans
- Preparing Test Scenarios
- Preparing Test Cases for module, integration and system testing
- Preparing Test Data for the test cases
- Analyzing the Test Cases prepared by other team members
- Executing the Test Cases
- Bug/Defect Logging and Tracking (Preferably JIRA and TFS)
- Giving mandatory information of a defect to developers in order to fix it
- Preparing Summary Reports
- Preparing Lesson Learnt documents from the previous project testing experience
- Preparing Suggestion Documents to improve the quality of the application
- Communication with the Test Lead / Test Manager
- Verify results by running SQL Queries in SQL server
- Attend regular SCRUM calls with the implementation team

# **QUALIFICATIONS**

Qualification: B.E. / B. Tech / BCA/MCA/ M. Tech (CS/IT) Location - Gurugram

# **SKILLS**

- Knowledge of Selenium web driver or equivalent Automation tool
- Exposure to Jmeter or similar Performance Testing tool
- Knowledge of testing methodology and test documentation procedures
- Knowledge of JIRA or similar Issue Tracking tool
- Knowledge of web-based and client server applications
- Knowledge of SQL
- Good communication skills (both verbal and written)



•	Good to	have IVR	application	testing	knowledge
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•	Research problems to find solutions by utilizing available resources including co-workers,
	documentation and tools and share knowledge



# **Job Description**

Code: SR -FO-01 Version: 2

Area or Process: Human Resources

Grade: Postgraduate degree

Page: 1 de 2

# Job Description

Job Title: Software Specialist II for TP Travel Reports to: Software Specialist Manager

Department Project/Client: I-LATAM technology Contract: Undefined term

Vicepresidency

Location: To be defined

Responsible for: N/A Travel Requirements: to be defined locally



# **Job Summary / Overview**

• We're looking for a **Software Specialist** to help us push the boundaries of what education can offer through the power of technology. Education is our passion and our team members bring that to work each day as they aim to advance learning in every region of the world.



**Key Responsibilities and Accountabilities** (may perform other duties as requested not specifically addressed in this document)

- Work closely with Technical Lead to provide technical direction and contribute to technical solution
- Work with team to determine best technical approach to meet business goals aligned with program architecture
- Understanding of writing quality code for large scale web based applications using Microsoft stack - ASP.NET Core, C#, Visual Studio 2017+, as well as SQL and Front End Frameworks like Angular or React.
- Collaborate with Product Owner, Scrum Master, & team to help team meet sprint goals
- Assist team members with troubleshooting and issue resolution
- Proficient in the use of a major ALM system, Azure Devops or comparable

**Decision Making Authority** 

Operational decisions

Type of Contact/Interactions

Continuous internal



# Job Description

Code: SR -FO-01

Version: 2

Area or Process: Human Resources

Page: 1 de 2

# Job Description



# Main Job Requirements

# **Education and Specific Training**

• Preferably postgraduate (culminated or in progress) in computer sciences or related.

# **Experience**

- Understanding of C#, ASP.NET, ASP.NET MVC, Web API, Unit Testing, SQL Server 2014+ (Stored Procedures / Schema), ASP .NET Core(Preffered) or .Net
- Understanding SCRUM or SAFe Agile Methodologies



# **Required Skills**

# **Technical Skills**

- Understanding of SQL Server, SQL Server Reporting Services (SSRS) or SQL Server Integration Services (SSIS).
- Understanding of Design patterns
- Is a strong advocate for unit testing, code reviews, and other best practices
- English level basic-intermediate.
- Understanding of LINQ and Entity Framework (or other ORM).

# **Competencies and Specific Skills**

- Problem Solving
- Interpersonal skills
- Decision-Making
- Accountability

#### **Recommendations Expected**

- Microsoft Certifications e.g., MCSD, MCAD
- Front-end experience (e.g., Javascript, Angular, React)
- Azure Devops
- Cloud Experience with Azure or similar